



Our response to COVID-19



Staying in Touch with Customers

Phoenix Cables Inc. has made the important decision to maintain operations during this unprecedented crisis because of the vital role our company plays as part of the supply chain to several companies that sustain global infrastructure and ensure critical power supply.

Our customers products and support services are vital to hospitals, emergency services, military sites, utilities, public works, transportation and shipping providers. In addition, data centers, retail outlets, airports and governments, as well as the networks that support schools and remote workers, rely on our customers products each day to serve their customers and communities.

In keeping our operations running, we know we also need to modify how we work in order to keep our employees safe. Here are some of the things we are doing to protect the safety and health of our workforce, as well as meet our customer's critical needs during this crisis.



*PHOENIX CABLES IS
COMMITTED TO
PROVIDING THE SAME
EXCELLENT SERVICE
TO OUR CUSTOMERS
AS ALWAYS,
WHILE STILL
PROVIDING A SAFE
AND HEALTHY
WORKING
ENVIRONMENT FOR
ALL OUR
EMPLOYEES...*

Protecting our Employees

- We've trained our employees in cleaning and disinfecting protocols and are increasing these activities.
- We've enacted social distancing procedures, including staggering breaks and lunch, implementing office protocols, and are modifying workspace and meeting space layouts.
- We require employees to wear facemasks at all times and to stay at home if they are feeling ill as well as encouraging increased hand washing and hygiene practices across all our sites.
- We've advised employees that they can take advantage of flexible work options if feasible.
- We are restricting visitors to our sites.
- In the event an employee suspects he or she has been exposed to COVID-19, or testing confirms it, we will implement an aggressive response plan that our team has developed. This plan includes:
 - mandatory quarantines
 - communication with all who may have been exposed,
 - disinfecting workstations and common areas,
 - and shutting down the facility if warranted.

These actions are aligned with our preventive health protocols and those of global, regional and national governmental authorities and health organizations including the Centers for Disease Control (U.S.) and the World Health Organization.

Supporting our customers

We have activated a continuity management plan which includes:

- Staying in close contact with our suppliers to manage the supply chain,
- Equipping our employees with personal protective equipment as needed,
- Monitoring temperatures of anyone entering and leaving the facilities
- and Following governmental and health authorities' guidelines, which vary by location.

We will continue to closely monitor the situation around the world and address our customers' needs on a case-by-case basis.

If you have specific questions, please contact us at (787) 882-7575